

## Caesars Entertainment Provides Update on Plan to Reopen Properties

Company Implementing New Health and Safety Standards

LAS VEGAS, May 11, 2020 /PRNewswire/ -- Caesars Entertainment Corporation ("Caesars", "Caesars Entertainment" or the "Company") (NASDAQ: CZR) today announced that it plans to resume operations at some properties across its network when permitted by applicable government or tribal bodies. In locations with multiple properties, the Company plans to phase its openings in line with demand and capacity. Across its network, Caesars properties will encourage social distancing practices consistent with recommendations from domestic and international authorities, including federal and applicable state and local public health authorities, and implement other enhanced health and safety protocols.

"We look forward to welcoming our guests and team members back to our properties as soon as it is appropriate to do so," said Tony Rodio, Chief Executive Officer of Caesars Entertainment. "We are implementing new protocols focused on the wellbeing of our team members, guests and communities to create environments with high standards of sanitization and physical distancing practices. We are working closely with public health authorities, gaming regulators and infectious disease specialists to design our plan."

### Health and Safety Approach

Caesars has developed a comprehensive health and safety program that enhances the Company's existing standards and plans in these areas. The Company also intends to comply with recommended policies and procedures set by federal and applicable state and local public health authorities in each market in an effort to mitigate the spread of COVID-19.

The health and safety plan includes enhanced cleaning and sanitization of public spaces and guest rooms using CDC-recommended disinfectants and guidelines intended to limit the spread of the virus. All property employees will be trained on the new procedures and policies. The Company will instruct all team members to wash their hands for at least 20 seconds more frequently throughout their shift and signage throughout the properties will strongly encourage guests to do the same. Hand sanitizer will also be available throughout Caesars' properties.

At all properties, the Company will facilitate social distancing practices, including by limiting table game spots and slot machines. Non-gaming offerings, including entertainment, restaurants and bars, will likely be reopened on a phased basis with limited capacity. Spaces where guests or employees queue, including check-in, elevator lobbies, taxi lines, employee break rooms and cafeterias, will be clearly marked for appropriate social distancing.

All team members will be provided with a mask and they will be required to wear a mask while at work. Some team members including housekeeping and security, may receive additional PPE such as gloves based on their role and if required applicable government or tribal bodies. The Company will also strongly encourage guests to wear masks, which will be provided by Caesars.

Caesars will implement a health screening program for all employees as part of the process of reopening properties and bringing team members back to our properties. In addition, through December 31, 2020, Caesars will provide team members with an additional 10 days of paid COVID Sick Days if they or someone in their household have been diagnosed with COVID-19.

All team members will be trained on COVID-19 and safety and disinfection protocols. Additional

comprehensive training may be conducted for employees who work in certain areas such as housekeeping, F&B, maintenance, hotel operations, casino operations and security.

### Phased Opening

In Las Vegas, Atlantic City, Council Bluffs and Lake Tahoe, Caesars plans to reopen properties in phases in line with anticipated business demand. The Company plans to reopen in these markets and increase staff capacity as well as amenities such as restaurants and live entertainment in line with consumer demand and guidance from public health authorities.

Further updates on the Company's response to COVID-19 can be found at: <https://www.caesars.com/corporate/coronavirus-guest-information>.

### About Caesars Entertainment

Caesars Entertainment is one of the world's most diversified casino-entertainment providers and the most geographically diverse U.S. casino-entertainment company. Since its beginning in Reno, Nevada, in 1937, Caesars Entertainment has grown through development of new resorts, expansions and acquisitions. Caesars Entertainment's resorts operate primarily under the Caesars®, Harrah's® and Horseshoe® brand names. Caesars Entertainment's portfolio also includes the Caesars Entertainment UK family of casinos. Caesars Entertainment is focused on building loyalty and value with its guests through a unique combination of great service, excellent products, unsurpassed distribution, operational excellence and technology leadership. Caesars Entertainment is committed to its employees, suppliers, communities and the environment through its PEOPLE PLANET PLAY framework. For more information, please visit [www.caesars.com/corporate](http://www.caesars.com/corporate).

### Forward-Looking Statements

This press release includes "forward-looking statements" intended to qualify for the safe harbor from liability established by the Private Securities Litigation Reform Act of 1995. You can identify these statements by the fact that they do not relate strictly to historical or current facts and by the use of words such as "plan," "likely," "will" or the negative or other variations thereof or comparable terminology. These forward-looking statements are based on current expectations and projections about future events.

You are cautioned that forward-looking statements are not guarantees of future performance or results and involve risks and uncertainties that cannot be predicted or quantified and, consequently, the actual performance and results of the Company may differ materially from those expressed or implied by such forward-looking statements. Such risks and uncertainties include, but are not limited to: future actions, new projects, strategies, future performance, the outcomes of contingencies, future financial results of the Company, and uncertainties related to COVID-19 and the impact of the Company's responses to it; and other factors described from time to time in our reports filed with the SEC.

You are cautioned to not place undue reliance on these forward-looking statements, which speak only as of the date of this filing. The Company undertakes no obligation to publicly update or release any revisions to these forward-looking statements to reflect events or circumstances after the date of this filing or to reflect the occurrence of unanticipated events, except as required by law.

SOURCE Caesars Entertainment Corporation

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<http://caesars.mediaroom.com/2020-05-11-Caesars-Entertainment-Provides-Update-on-Plan-to-Reopen-Properties>